## Coordinating Council on the Clinical Laboratory Workforce



# Five Meetings . . . and counting

June 16, 2000

January 22, 2001

April 2, 2002

October 23, 2002

June 4 2003

Chicago, III

New Orleans, La

Chicago, III

Washington, D.C.

Chicago, III

#### Attendance

- Representatives from 18 professional organizations have participated as follows;
- ASCLS, ASM, AAB, NCA, NAACLS, ASCP/AMS, AACC, CLMA, ASCP/BOR, ASCT, NSH, ASAHP, ACLA, AGT, AMT, AMP, APHL, AHA (ASHHRA scheduled to attend 6/03 meeting but was unable to participate)
- Representatives from 6 federal agencies have participated as follows;
- CDC, FDA, CLIAC, VA, HRSA, BHP
- Representatives from 6 diagnostics industry partners have participated as follows;
- OCD-Johnson & Johnson, Bayer, Abbott, Roche, Dade Behring, Beckman-Coulter.
  - = First inte

= First interaction at 10/23/02 meeting

# Contributing Factors to Workforce Shortage

- \* Salary
- \* Stressful working conditions
- \* Opportunity for advancement
- \* Availability of desired working conditions
- \* Image of the profession
- \* Risk of infectious disease
- \* Legal liability

### **Purpose of CCCLW**

- Critical Workforce Shortage
  - According to the Bureau of Labor Statistics, nationally producing about 1/3 of the number of laboratory professionals needed in the next 5-7 years
  - Primary causes are not improving
    - Aging population
    - Aging profession
    - Salary deficiencies
  - Need to address issues to prevent threat to public healthcare

### **CCCLW** Initiatives

- Action item list developed at 6/03 meeting
  - Press release (see attached draft copy)
  - Expanded ASCP Wage and Vacancy Survey to enhance data gathering
  - Compiled inventory list of recruitment and retention materials from participating organizations
  - Media campaign with assistance from consultants

# ASCP 2002 Wage and Vacancy Survey

- Published in September and October 2003 issues of Laboratory Medicine (see attached copies)
- Expanded number and types of respondents based on input from CCCLW
- Preliminary data
  - Salaries show moderate gains
  - Decreased number of vacancies (but may be due to elimination of vacant positions)

### **Progress on Initiatives**

- Recruitment efforts starting to pay off
  - Enrollment in clinical laboratory programs doubled between 2001 and 2002
- Funding of initiatives
  - Becoming an issue
  - Seeking support from participating organizations and industry partners

### **State Efforts**

- Compiled summary list of states involved in recruitment and retention activities
- Task forces and commissions
- Scholarships and Loan Forgiveness programs
- Data collection
- Public awareness programs (health career information warehousing)

### **Other Efforts**

- University of Massachusetts Donna MacMillan
  - Academic medical centers addressing workforce shortage
  - Gathering data on turnover, reasons for termination, salary comparisons, cost of vacancies
  - Focusing on training supervisors
  - Trying to quantify the value of the laboratory

### **Other Efforts**

- VA Medical Centers Donna Ray
  - Focusing on cytotechnologists by posting job requirements on national website
  - Legislative efforts to reclassify MT and MLT from Title V (civil service) to Title 38 (medical professionals)

### **How Can CLIAC Help?**

- Suggestions for modification to press release
- Ideas for target audiences and avenues for press release
- Recommendations for other recruitment or retention programs